

**From:** ambrose@ambrosemoran.com <ambrose@ambrosemoran.com>

**Sent:** Sunday, September 18, 2022 4:40 PM

**To:** 'Rena.Respicio@rci.rogers.com' <Rena.Respicio@rci.rogers.com>

**Subject:** FW: Ambrose Moran Proposed Cell Tower Peterborough County North Kawartha(NK) Township Jack Lake South

Good afternoon, Rena

Executive Assistant to President at Rogers

I am a resident on Jack Lake in North Kawartha Township and have been dealing with a proposed cell tower in my neighborhood.

Firstly, I and everyone I know are in favor of improved cell services and accept the need to establish new tower locations. I am anxious to work with Rogers and your sister companies.... but today need to express my frustration in not being able to establish a contact person at Rogers.

To date this is what I have experienced

**All 2022**

**Sept 5** I learned that at the next day Sept 6.... North Kawartha Council Meeting included a staff recommendation was for Council to pass bylaw to authorize Mayor and Clerk to execute site agreement with Rogers for purpose of leasing a portion of municipal lands located at NE corner of the intersection of Jack Lake Road and Fire Route 51 for construction and operation of a telecommunications tower. The staff report did not provide any map showing locations or provide any tower details other than the current proposal represents **a good deal for the Municipality** and will create a long term revenue stream for the Township.

**Sept 6** I wrote NK clerk asking that she provided the contact name for a person at Rogers ( no response regarding contact person) also asked for copy of map showing the 2 km radius in which Rogers was looking for site and Clerk responded **Sept 15** saying Twp is not a liberty to provide a map showing the area being considered

**Sept 8** It was brought to my attention by a neighbor also involved with this issue that the Roger's contact person was shown on NK web site Media Release( see below) ....so I sent e mail to Ryan asking for a meeting asap..No response

Ruralwave, a recognized leader in rural broadband across Central and Eastern Ontario, are currently searching for possible tower locations in and around Apsley, Ont. to bring high-speed Internet and TV services to the area. Ruralwave made the announcement on its social media on January 13.

"We have been very excited to expand our services into Apsley," says Ruralwave's Rural Community Projects Manager, Ryan Williams.

With Ruralwave services brought to Apsley, residents will be able to receive high-speed fixed wireless Internet.

Williams asks Apsley residents to reach out to him directly if they know of a clear area for tower installation, preferably near Chandos Lake or Jack Lake.

For more information on the Ruralwave (Powered by Rogers), visit <https://ruralwave.ca/>.

For more information, please contact:

Ryan Williams

Rural Community Projects Manager Ruralwave

Phone: 705-432-8468 ext. 621

Email: [ryan.williams@rci.rogers.com](mailto:ryan.williams@rci.rogers.com)

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**Sept 10** I left voice mail message at 705 432 8468.....for Ryan to call me no responses

**Sept 11** 9:10 am I received call from Cable Cable 705 887 6433 Christine .. advising that Ryan Williams no longer works for Rogers and contact person for Jack Lake Tower South was Robyn Dunlop 'robyn.dunlop@rci.rogers.com'

**Sept 11** 11:35 am sent e mail to Robyn that I was on way to family function and wished to meet with her the following week no response

**Sept 12** 3:15 pm e mail Robyn and said back at Jack Lake and asked her to call me no response

**Sept 13** was advised by cottager that Ryan Williams was in fact dealing actively that day with another tower location on Jack Lake North and provide his contact info with Spectra Point 905 852 8500 [rwilliams@spectrapoint.ca](mailto:rwilliams@spectrapoint.ca) I called Ryan...

was able to connect and he confirmed he no longer was with Rogers and confirmed that Robyn Dunlop was involved in the cell tower location Jack Lake South... but he had not been able to contact her so gave me her manager's name and phone # being Brent Lampton 705 887 6437 x 1016 Cable Cable

**Sept 13** I called Lampton 2:09 pm .and left message for him to call me no response

**Sept 14** I called Lampton 3.53pm and left message for him to call me no response

**Sept 15** Contacted EORN 705933 8116 and ask for her.. I think Lisa.... to call me.... at 6pm she called and I explain the frustration being experienced about contacting a Rogers rep and she was not familiar with the names Dunlop and Lampton that I provided and said she would look into it and get me the contact person ... no response

**Sept 17** Got call from Roger trying to sell me a new fabulous now available internet service at discount rate but when I provide my postal code... was advised that service she was calling me about was not available in my area! I got the customary "is there anything else I can do for you today" I said sure *I have been trying for a week to get a contact person related to the new proposed cell tower on Jack Lake and ask is she could connect me to a senior person to assist ...* put on hold ... then told would be connected to another person... put on hold for long time got connected to Rogers management ... Name was Ai .... I explain that I had been through trying to get the right contact person and he was able to find name of Dunlop in his directory and said she was currently on the phone but he would have her contact me did not hear from her... was on that call with Rogers for 1 hour and 6 minutes... mostly on hold

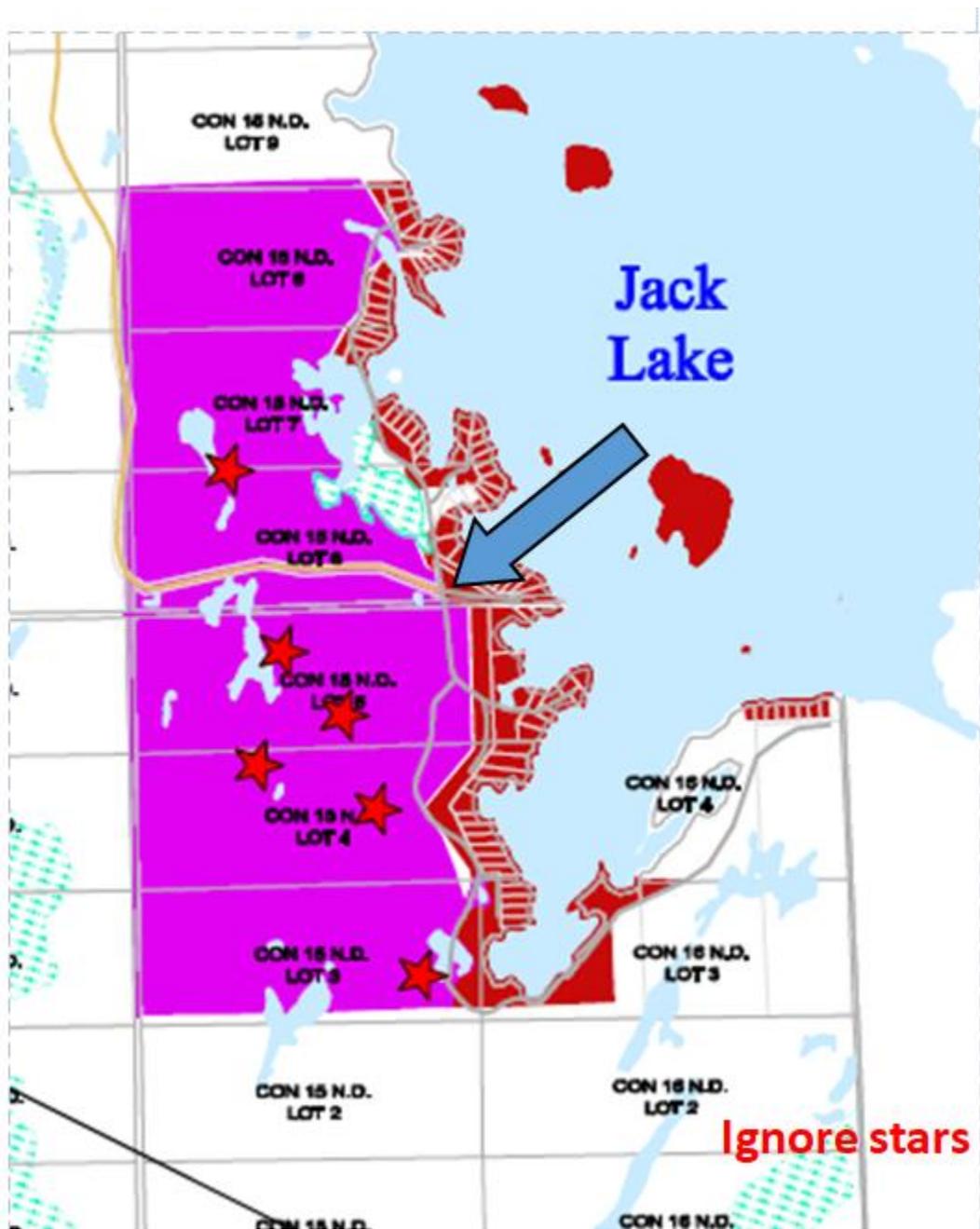
So

**Sept 18** Today I was given you contact information and that is why I am contacting you.

I think you will agree.... that it should not be that difficult to communicate with a Rogers representative actively dealing with placing a 200 ft tower in my neighborhood with the company's second name is Communications

BTW briefly NK is pushing a terribly unacceptable location which will bring significant negative response to the many immediately adjacent waterfront property owners... and is likely to be a significant media story as NK Council pushes for their own site and is not allowing consideration of far more acceptable alternative sites. I have been able to identify with one quick phone call a willing site host who is major land owner with over 600 acres of vacant land in the same general location offering many optional sites close to roads and hydro at higher elevations which would not aggravate the area residents. Rogers should be wanting to talk to me and the private landowner for a quick resolution to this issue rather than further raising the anxiety level of property owners .... which will benefit no one.... but discredit many.

Below is quick snap shot of area with arrow to very small municipal site immediately adjacent to waterfront property owners..... while purple is part of the private land holding which is being offered as an option.



BTW I am a rogers cell phone customer and finally based on reasonable service was able to discontinue my Bell land line and am a great promoter of Rogers compared to other providers in this particular area....so hope we can work together to seek further enhancement to improve services.

In closing please

- Ask your staff for agent to ensure that consideration is given to the private land option before proceeding any further on the municipal site proposal
- Pls provide me with the name phone number and email of the person I can communicate with on this file ....in order to meet with myself and the private land owner who is willing to cooperate in providing a suitable cell site within his 600 acre holdings

For some background on this issue suggest visiting [www.ApsleyWatch.com](http://www.ApsleyWatch.com) →  
cell towers

Look forward to a timely response.



**Ambrose Moran**

Web [www.ApsleyWatch.com](http://www.ApsleyWatch.com)

**Direct # 705 656 2000**

Cc List C-1 D2